

**MEMORANDUM OF UNDERSTANDING FOR THE  
YEAR  
2020-21**

**BETWEEN**

**NBCC SERVICES LIMITED**

**AND**

**NBCC (INDIA) LIMITED**



*A Navratna CPSE*

**NBCC SERVICES LIMITED**

(A wholly owned subsidiary of NBCC (I) Limited)

# MEMORANDUM OF UNDERSTANDING

## BETWEEN

NBCC SERVICES LIMITED AND NBCC  
(INDIA) LIMITED FOR YEAR 2020-21

### **CORPORATE VISION, MISSION AND OBJECTIVES**

#### **CORPORATE VISION**

To be the best post construction business company known for its state-of-art quality at a bare minimum cost and also for its immediate responsiveness.

#### **MISSION**

To be leading pioneer world class company attaining global standards in end to end post construction business, offering quality, sustainable, innovative and cost effective services.

## **OBJECTIVES:**

The strategic objectives of NBCC Services Ltd. are listed as follows:

1. Attain global standards in post construction business.
2. To create a niche in market for interiors design/layout and furnishing of buildings.
3. To provide highly effective and efficient services to the clients and also suggest sustainable and innovative solutions including mechanized services.
4. To act as executing agency for CSR projects and related activities for in-house as well as external clients.
5. Value for Money – Customer Delight and to ensure renewal of contracts in favour of NSL.
6. Upgradation of skill and knowledge with the changing scenario to remain competitive in the field.



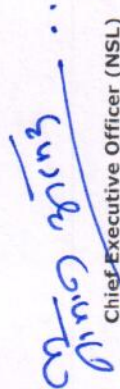


OTHER PARAMETERS

NBCC Services Ltd. (MOU 2020-21)

PART-B

Sl. No	Unit	Marks	Achievement, 2018-19	Achievement, 2019-20	Best in 5 years	MoU Target for the year 2020-21				
						Excellent	Very Good	Good	Fair	Poor
1	Business Development New orders received during the year including renewal of Maintenance Contract	20	143.02	154.96	154.96	100	80	60	40	20
2	Milestone Completion of milestone of Clients' orders /Assignments without time overrun	20	100.00	100.00	100.00	100.00	100.00	90.00	80.00	69.00
3	Outstanding Due	10	95.21	96.52	72.05	90.00	95.00	100.00	105.00	110.00
<b>Total</b>		50								

  
Chief Executive Officer (NSL)

  
Chairman (NSL)

  
Chairman cum Managing Director

  
Chief Financial Officer (NSL)